

MEMORANDUM

September 9, 2008

TO: Tom Carr, Fire Chief, Fire and Rescue Services
Joe Beach, Director, Office of Management and Budget

FROM: Chris Cihlar, CountyStat Manager

SUBJECT: Montgomery County Fire and Rescue Services Performance Plan

The following items were identified for follow-up during the September 9, 2008 meeting on Montgomery County Fire and Rescue Service:

1. Conduct research and analysis on the “360 Performance Management” model for MCFRS to increase the department’s ability to gather data and report on measures that accurately gauge the safety of the community and the impact of MCFRS services.
Responsible parties: Montgomery County Fire Rescue Service (MCFRS)
Other parties involved: CountyStat
Deadline: January 1, 2009
 2. The Office of Management and Budget should follow-up on the encumbrances for uniform expenditures and conduct a cost benefit analysis of continuing to fund a second set of protective gear.
Responsible parties: OMB
Other parties involved: CountyStat
Deadline: January 1, 2009
 3. The CAO’s Office will work with the Council of Governments (COG) to gather regional fire data for the purposes of comparative analysis.
Responsible parties: CAO Office
Other parties involved: CountyStat
Deadline: January 1, 2009
 4. Include a supporting measure to Headline Measure #6 that captures the number of incidents where smoke detectors were not operational or not present.
Responsible parties: MCFRS
Other parties involved: CountyStat
Deadline: October 13, 2008
 5. Adjust language in “STEMI” measure to use non-technical terminology.
Responsible parties: MCFRS
Other parties involved: CountyStat
Deadline: October 31, 2008
- cc: Timothy Firestine, Chief Administrative Officer
Fariba Kassiri, Assistant Chief Administrative Officer